

JOANNA GOSLING



Mediator

Broadcaster

Writer

Speaker

Joanna is a Senior Associate Mediator (Civil Mediation Council/Family Mediation Council/Harvard Law School Program on Negotiation) at Irwin Mitchell.

Joanna is passionate about relationship dynamics, communication and navigating conflict, which is why she changed career after 30 years as one of the most experienced and best-known rolling news presenters broadcasting in the UK, leaving her role as BBC News Chief Anchor.

Her journalism background, skills and training make Joanna a well-suited mediator across a wide range of conflicts, bringing a pragmatic, impartial approach to find a way to resolution and moving forward.

She is particularly skilled at navigating emotionally charged relationship conflict.

Joanna also writes (Sunday Times/Daily Telegraph) and speaks on mediation and has her own show on Classic fm.

Mediation Qualifications and Training

- Program on Negotiation and Mediation, **Harvard Law School**, Jan-April '23
- Family, **FMA/Family Mediation Association** (Qualified, May '22)
- Workplace and Employment, **London School of Mediation** (Qualified, Jan '22)
- Civil and Commercial, **London School of Mediation** (Qualified, Sept '21)
- Introduction to Family Law - **FMA** with Venetia Tosswill, June-July '23
- Nonviolent Communication - **Centre for Nonviolent Communication** with Daren De Witt, June - July '22

- Conflict Coaching - with **Solution Talk**, December '22

Academic Qualifications

- BA Honours, French, **Birmingham University** - 1989-1993
- ERASMUS Diploma, **University of Grenoble**, 1992

Mediation Memberships & Accreditations

Civil Mediation Council/**CMC** (membership no 12569)
Family Mediators Association/**FMA** (1915)
Family Mediation Council/**FMC** (1811T)

Mediation work

- Private clients
- BBC (workplace)
- London councils (workplace)
- National Theatre (workplace)
- Schools (various)

Volunteering

- Wandsworth Mediation Service (workplace)
- Mediation Herts (family)
- Calm Mediation (community)
- Free Mediation Project at the Royal Courts of Justice (civil)

Testimonials (Mediation):

BELINDA YAMAGISHI, Family Mediator, PPC, co-mediator:

“Having worked with Joanna since the beginning of her mediation career, I have noticed that she excels at asking the right questions and listens carefully to the answers to enable her to question more deeply when it is necessary. Her professional curiosity tied in with her human sensitivity means that clients will open up to Joanna and trust her to help them.

In all mediation cases, Joanna shows natural empathy, and she understands the privilege of being involved in this tense and difficult moment in a family’s life. She is quietly supportive of clients’ difficult situations whilst being able to tackle the underlying causes of the dispute.”

ALEX McADAM CLARK, Workplace mediator and co-mediator:

“I have co-mediated with Joanna a number of times and found that she demonstrates exceptional empathetic skills and clarity of thought. She is able to combine facilitative and evaluative mediation, which enables her to help parties reach a consensual agreement.”

JUDITH KELBIE, Founder of the London School of Mediation:

“Joanna was one of the most impressive students of mediation I have encountered. She is an exceptional people person, capable, assured, insightful and very approachable. Brilliant with detail, she is able to assimilate complex information accurately and quickly. She has excellent questioning skills, is a careful listener and a very clear communicator. Delightful to work with and a very competent mediator.”

SUSIE ZAFFRAN, trainer, London School of Mediation:

“Joanna mediated one of the role plays during the Workplace Mediation course. It was like watching a masterclass in how to mediate a workplace dispute effectively. Joanna’s ability to focus on the core issues is evident. She is naturally inquisitive but always tactful. Joanna made everyone feel at ease and her mediation resulted in settlement. Joanna is a natural mediator.”

BROADCASTER and JOURNALIST

Joanna is presenter of Classic FM Sundays, 1- 4pm

A highly respected broadcast journalist, with a journalism career spanning 3 decades, Joanna is best known for 23 years as a BBC news chief anchor, known for her warmth and empathy.

Joanna left the BBC in January 2023 to focus on mediation. She is also writing a book on communication.

Over a 30 year news career, Joanna covered every major story from the death of Princess Diana, through general elections in the UK and abroad, natural disasters, 9/11, wars, terror attacks, the financial crisis, legal disputes, entertainment news, royal weddings, politics, budgets and Brexit through to COVID and Ukraine. In September 2022, Joanna covered the news of the death of the Queen, in the studio to break the news on BBC1 as the first information came from the Palace, and through the national mourning period.

In addition to anchoring coverage of the passing of the Queen, in just three months of 2022, Joanna anchored BBC coverage of the appointment of two new Prime Ministers, three chancellors and two budgets, in one of the most turbulent times in British politics.

After three decades of journalism, cutting through a complex brief is second nature for Joanna. She is a meticulous researcher, adept at getting across jargon, established facts and perspectives. She is skilful at going beneath the surface with a range of simple, pertinent and sometimes forensic questioning, shaped through careful and close listening with an open mind. With everyone she speaks to, Joanna's drive is to tap into their passion, experience and motivation, not just to understand but to get others to sit up and listen. Her empathy and warmth encourages people to relax and open up. As an impartial broadcaster, Joanna is highly attuned to the importance of listening and questioning without judgment.

The skills and values of journalism, broadcasting and mediation overlap. Bringing them together gives Joanna a unique skillset in all her work.

Journalism and broadcasting work

- Presenter, **Classic FM** Sundays, 1-4pm
- BBC News anchor on **BBC News** Channel/ BBC1/BBC2/ BBC World/BBC Breakfast/BBC London, 1999 - January 2023
- Regular anchor of **BAFTA-award winning daytime talk and current affairs programme** on BBC2, 2015-2020
- Reporter, **Sky News**, 1998-1999
- Reporter, **ITN**, 1998-1999
- Reporter/presenter, **Central Television**, 1997-1998
- Presenter, **Channel 5 News** bulletins, 1997
- Reporter/presenter, **Independent Radio News**, 1995-1997
- Reporter/presenter, **Fox FM** radio, Oxford, 1993-1995

HOST

Joanna is an excellent and experienced event host, facilitator and speaker.

Testimonials (Events):

The National Mediation Awards 2022:

"The awards simply would not have been the success they were without Joanna. It was a wonderful evening at the House of Commons and Joanna was a brilliant host." Charlotte Steinfeld, organiser of the National Mediation Awards 2022

Deloitte panel event 2023:

“Thank you Joanna. We’ve had hugely positive feedback - several people stating it was the best panel event they have attended in the last few years!”

AUTHOR

- Simply Wonderwoman: A survival guide for women with too much to do (2011)
- Home Made Simple (2013)
- Home Made Simple for Kids (2014)

Interests

Books/always learning

Cold water swimming

Yoga and Qi Gong

Music, concerts, galleries, theatre